
Frequently Asked Questions

Northville Township is pleased to announce improvements to the curbside collection of trash and recyclable materials. The new program begins the week of February 20, 2011.

The new program will keep Northville Township cleaner, promote more recycling, reduce litter, odor and pest issues, and help contain costs for trash and recycling in the future.

Our new service provider is Duncan Disposal Systems of South Lyon. They will be utilizing an automated pickup of trash and recyclable materials at the curbside that requires the use of wheeled containers (carts) with hinged lids. **You must use these carts or you will not receive service.** These carts will be delivered to all customers prior to February 20, 2011.



Please begin using the carts the week of February 20.

Continue to use your own containers and trash bags before February 20.

Will my trash collection day change?

The collection day for most customers will remain the same. If you live in the Cascades, Lakes of Northville, Maple Hills, Parkstone or Northville Trails developments your day will change from Wednesday to Tuesday.

Will my recycling day schedule change?

Yes. Recycling will take place on your trash collection day, every other week. Refer to the attached map and calendar to determine your schedule. Each customer will recycle on a schedule that is designated either as an "A Week Section" or a "B Week Section."

How do I use the carts?

The weekly solid waste cart has a black lid. Place bagged material in the cart, close the lid, tilt the cart using the handle and wheel the cart to the street with the arrow on the lid facing the street. The bi-weekly recycle cart has a gray lid with acceptable recycle materials embedded on the lid. Place appropriate clean recycled materials directly in the cart, they can be comingled and there is no need to separate paper, glass or cans. They will be sorted at the recycling processing facility. However, shredded paper should be placed in plastic bags in the cart and tied to avoid spillage while emptying. Recycle carts should be placed at the street similar to the solid waste cart.

What if my cart is full and I have more trash?

Place your full cart at the curbside. You may also place additional items in appropriate containers or plastic bags adjacent to your cart for pickup. Do not put garbage bags on top of the cart. If your household generates more trash than fits into the cart, you may request an additional cart at no cost.

What if a bulky or large item doesn't fit in my cart?

Bulky items, such as a couch or appliance, will still be picked up at the curbside for disposal. Please place the bulky item at least 3 feet away from your cart. A separate bulk materials vehicle will pick up these items by the end of your trash collection day. No commercial items will be picked up.

What if my cart is damaged, lost or stolen?

Contact the Department of Public Services to schedule a no cost repair. If necessary, a replacement cart will be delivered for no cost. However, you may be charged for the cart if you exhibit a history of excessive repairs or replacement carts.

What do I do with my existing recycling bin?

Do not use them for curbside recycling after February 20. You can use them for another household purpose or place them inside the new recycling cart for removal.

What cart sizes are available?

Carts are available in the following two sizes:

96-gallon carts 43.25" tall x 29.75" wide x 35.25" deep

64-gallon carts 41.75" tall x 24.50" wide x 31.75" deep

All individual homes will receive 96-gallon carts for refuse and recycling and all condominium homes will receive 64-gallon carts. The township requests that all customers use the carts initially distributed to them for a 6 month period before requesting a smaller cart, if desired. After the initial period, the township will exchange larger carts for smaller carts if necessary. **In order to control our costs, it is important to maintain as much automation with our collections as possible and avoid additional material being placed outside of the carts.**

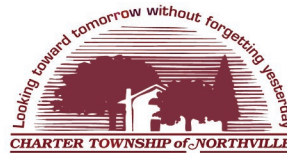
Are there changes to yard waste pickup?

Yard waste collection will now begin in the **third full week in March** and cease after the **third full week in December**. You can continue to use paper bags or use your old trash cans, provided they are marked as "Yard Waste" or a large "X". Follow the waste guidelines for yard waste as published by the township.

What do I do with my carts when I move?

The carts belong to Northville Township. Call the Department of Public Services to cancel your account and leave the carts outside of your home. You will be charged for missing carts.

Important Contact Information



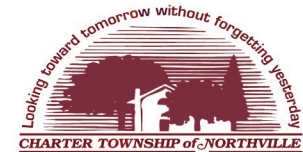
Service requests for carts should be made to the **Department of Public Services (248) 348-5820**. Information is also available on our website at www.twp.northville.mi.us.



Collection service inquiries should be made directly to **Duncan Disposal Systems at (248) 437-8600**.

Information about Northville Township's new Trash and Recycling Program

*Changes begin the week of
February 20, 2011*



Charter Township of Northville

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